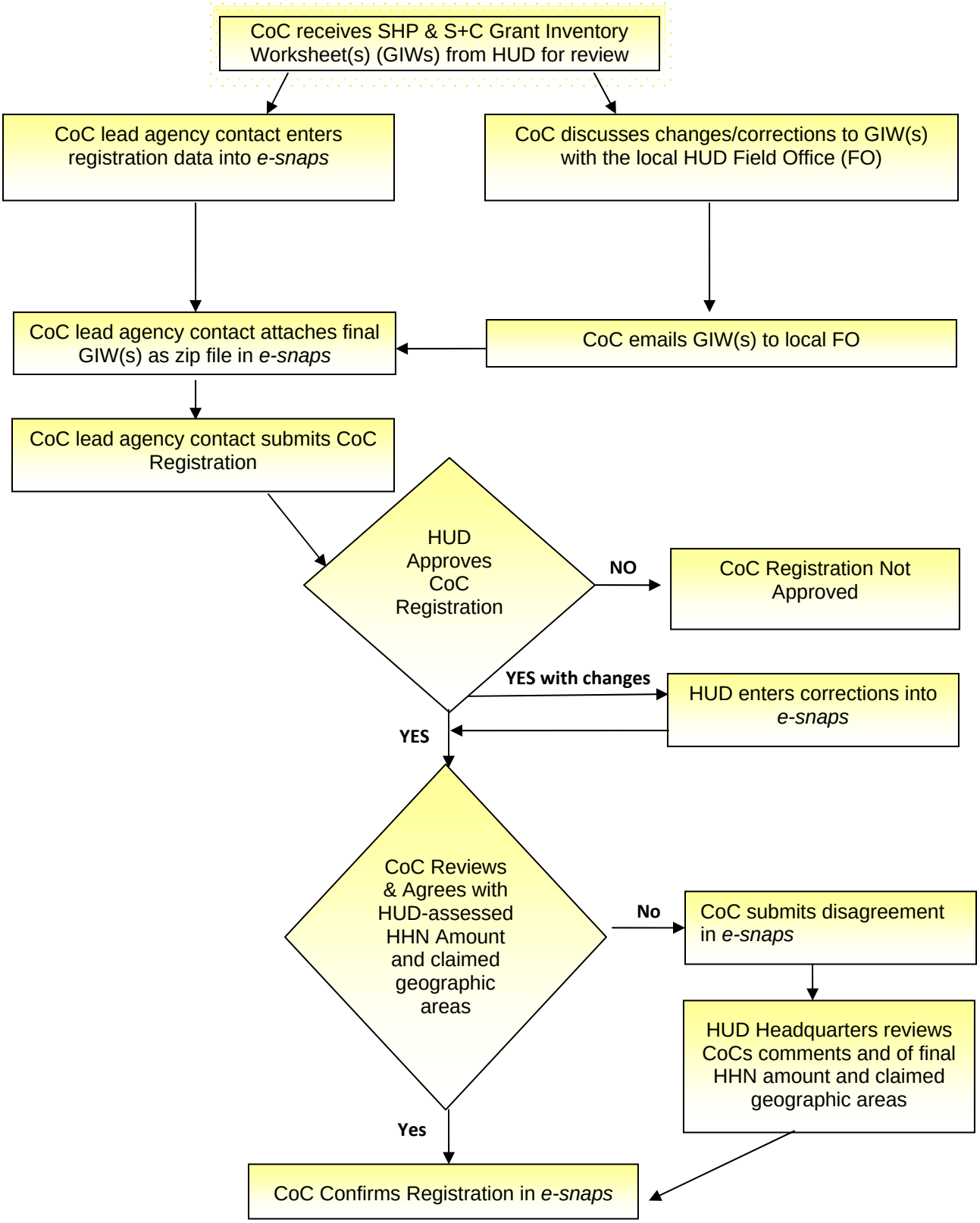e-snaps Resource Document – 2009 CoC Registration Process