



# Mountainland Continuum of Care Minutes

January 11, 2009 at 9:30 AM  
United Way of Utah County

Members present:

- Gene Carly- Housing Authority of Utah County
- Myla Dutton- Community Action Services and Food Bank
- Brad Bishop- Rural Housing Development Corporation
- Charlene Mackay- City of Orem
- Justin Keetch- Alpine School District
- Doug Carlson- Provo Housing Authority
- Lloyd Pendleton- State Department of Culture
- Dr. Dean Barley- BYU Comprehensive Clinic
- Rev. Richard Green- Utah County Sherriff's Office
- Debra Shelley- Department of Workforce Services
- Gordon Bruin- Utah County Division of Substance Abuse
- Victor Sorensen- Provo Transient Services Office
- Lisa Schumacher- Wasatch Mental Health
- Al Hernandez- Department of Veterans' Affairs
- Lance Fromm- Department of Veterans' Affairs
- Jack Robinson- Food and Care Coalition
- Dan Gonzalez- Provo City Redevelopment Agency
- Cassie Martinez- Mountainland Community Housing Trust
- Kelly Palmer- Bank of American Fork (via phone)
- Angela Waghorne- Papillion House (via phone)
- Recorder: Chelsea Ruiz- United Way of Utah County

<b>Welcome and introductions</b>	Gene Carly
<b>Minutes</b> <ul style="list-style-type: none"> <li>• Review and approval of last meeting's minutes</li> </ul>	Motion made by Rev. Green.; seconded by Myla D.; motion carried.
<b>Homeless Prevention and Rapid Re-Housing Program (HPRP) Update</b> <ul style="list-style-type: none"> <li>• Community Action Services and Food Bank <ul style="list-style-type: none"> <li>○ HPRP Program is underway, numbers not as high as Salt Lake's, but that's because the word hasn't spread</li> </ul> </li> </ul>	Myla Dutton



<p>yet</p> <ul style="list-style-type: none"> <li>○ Have done 14 eviction preventions, 10 shelter cases, and 4 new rent move-ins (HPRPP only)</li> <li>○ Quarterly report was due to state in Dec.</li> <li>○ Have both prevention and rapid re-housing money from Provo City and state.</li> <li>○ Don't know how much has been spent as a percentage of the total—will prepare for Feb meeting</li> <li>○ How does Salt Lake decide who gets the help? Whoever gets to the door first? There's no cap on the Utah County program. We will get to the point where we'll have to cap it but we're not there yet. The word hasn't gotten out yet.</li> <li>○ Community Action's contract is less than \$200,000 in the first year</li> </ul> <ul style="list-style-type: none"> <li>● Temporary Assistance for Needy Families (TANF) money <ul style="list-style-type: none"> <li>○ \$4 million from Department of Workforce Services, (DWS), for families.</li> <li>○ MOU has been signed between DWS and the State Dept. of Community and Culture</li> <li>○ Jonathan Hardy at the State Dept. of Community and Culture will be managing those funds</li> <li>○ Anything spent on housing and case management can be reimbursed through Sept.</li> </ul> </li> <li>● Food and Care Coalition <ul style="list-style-type: none"> <li>○ Haven't spent any HPRP money yet</li> <li>○ Will interview 3 potential participants for HPRP program. Have to be able to sustain the housing for 3 months. The challenge will be finding housing and landlords that will accept clients.</li> <li>○ Have PowerPoint presentation to take to agencies that outlines program parameters and guidelines.</li> </ul> </li> <li>● Community Action does all evictions and Food and Care does rapid re-housing for singles.</li> <li>● Victor Sorensen is directing his clients to CASFB and FCC. LDS Transient Services has and is reducing motel voucher system significantly. Refers to other agencies. Usually don't hear back from referrals.</li> <li>● Doing this in Ogden and intent is that referring agencies coordinate with agencies clients referred to.</li> <li>● Have been doing this for the last year to year-and-a-half. Refer especially when it comes to shelter needs.</li> <li>● Focus should be on long-term program. LDS Transient Services doesn't provide case management and refers agencies that do</li> </ul> <p>→ Reports from Community Action and Food and Care on</p>	<p>Lloyd Pendleton</p> <p>Jack Robinson</p> <p>Victor Sorensen</p> <p>Lloyd Pendleton</p> <p>Victor Sorensen</p> <p>Lloyd Pendleton</p> <p>Myla Dutton</p>
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expended funding for HPRP ready for Feb meeting	
<p><b>Point in Time (PIT) Count</b></p> <ul style="list-style-type: none"> <li>• There's a change this year. PIT Count includes both transitional and permanent supportive housing. Surveys are bright yellow. <ul style="list-style-type: none"> <li>○ Training indicates we participate, but some written authorities say it's the service providing agencies will report.</li> <li>○ The agency that provides the case management will report the data, because they enter the data into HMIS.</li> <li>➔ <b>Chelsea follow up with Alpine House to make sure they report.</b></li> <li>○ The entity that enters data into HMIS is the one that counts them.</li> </ul> </li> <li>• DWS will have Thu, Jan 27- Feb 3 to conduct their count</li> <li>• Clients will be asked if they've completed the bright yellow survey.</li> <li>• REAP will do this for people coming out of jail. <ul style="list-style-type: none"> <li>○ If inmates tell Adult Parole &amp; Probation (AP&amp;P) they have no place to stay, they'll be in trouble.</li> <li>○ People will have a propensity to say they're homeless, because they know about the REAP program.</li> <li>○ Many people actually don't have a place to go.</li> <li>○ We deal with this propensity first, because REAP doesn't have very many units, and second, with our database of people who have applied to the Re-Entry Program.</li> </ul> </li> <li>• The count is also being done in emergency rooms of hospitals and libraries. This is just a head count, not the yellow-sheet. People who come into Mountainland Community Housing Trust will do the yellow sheet.</li> <li>• How have we coordinated law enforcement? <ul style="list-style-type: none"> <li>○ Continuum of Care has a contact with Captain Conner at the Orem Police Department but not at the Provo Police.</li> <li>○ Need to make sure law enforcement is involved</li> <li>➔ <b>Chelsea follow up with Provo police and Orem</b></li> <li>➔ <b>Rev. Green follow up with Utah County Sherriff</b> <ul style="list-style-type: none"> <li>○ Jack Robinson offered to help. Knows of some people sleeping in storage units</li> </ul> </li> </ul> </li> <li>• Chelsea send out PIT email again to all agencies</li> <li>• Has Jonathan Hardy received the letter discussed last meeting regarding PIT Count and funding? <ul style="list-style-type: none"> <li>➔ A commitment was made by Jonathan Hardy to allow</li> </ul> </li> </ul>	<p>Myla Dutton</p> <p>Gene Carly</p> <p>Myla Dutton</p> <p>Debra Shelley Myla Dutton</p> <p>Rev. Green</p> <p>Lloyd Pendleton</p> <p>Jack Robinson Rev. Green</p> <p>Myla Dutton</p> <p>Jack Robinson Chelsea Ruiz</p> <p>Myla Dutton</p> <p>Jack Robinson</p> <p>Chelsea Ruiz Lloyd Pendleton Myla Dutton</p>





<p>Utah County in our Point In Time Count?</p> <ul style="list-style-type: none"> <li>No address information is included in the count, because they're sleeping on street or in emergency shelter.</li> <li>We have housing info for vets in VA transitional housing in Salt Lake. We could make sure referrals from Utah County were included in their count, but I don't know if that's ok with the state.</li> <li>Veterans residing in Salt Lake as of the Point In Time Count should be included in Salt Lake's count, because they're in Salt Lake now.</li> <li>We should get credit for it.</li> <li>Where do they perceive as home? Lloyd's point is that where they are is their home.</li> <li>We refer people often because we have no services down here.</li> <li>Wasatch Mental Health sends clients to the VA if they have VA benefits.</li> <li>What's the status of the committee discussed at the last meeting that was looking into creating an overflow shelter? <ul style="list-style-type: none"> <li>→ Meeting hasn't been called yet but will be in the next 2 weeks.</li> <li>→ All sheltering programs need to bring data</li> <li>→ Chelsea will set up a meeting and send out a few questions for agencies to answer.</li> <li>→ Myla will call Matt Minkevich to see if Road Home can ask how many people have come from Utah County <ul style="list-style-type: none"> <li>○ If we could ask Midvale Shelter how many people came from Utah County that might be helpful. Al can look at how many VA has referred. People go where the services are.</li> </ul> </li> </ul> </li> <li>Count will be averaged out over the 4 days.</li> <li>Rev. Green won't refuse service just because the person is a vet. Will ask if they have a place to go when exit jail/prison. August- Dec had over 200 requests for housing.</li> <li>Can we count those people in the PIT Count? (No.)</li> <li>Grand County/Moab putting together a committee and may create an overflow shelter.</li> <li>Please post fliers regarding Veterans Supportive Services Day</li> <li>Is this getting out through the media?</li> <li>Yes- we're working with our PR department.</li> <li>We need to put these fliers everywhere (200 N. 300 W. old Greyhound Bus Station.)</li> <li>It's difficult to catch veterans who are couch-surfing so word-of-mouth is key.</li> <li>Is Food and Care going to do tabulation of their numbers so</li> </ul>	<p>Lloyd Pendleton</p> <p>Al Hernandez</p> <p>Lloyd Pendleton</p> <p>Rev. Green Doug Carlson</p> <p>Victor Sorensen</p> <p>Rev. Green</p> <p>Lloyd Pendleton</p> <p>Myla Dutton</p> <p>Lloyd Pendleton</p> <p>Rev. Green</p> <p>Al Hernandez Lloyd Pendleton</p> <p>Al Hernandez</p> <p>Gene Carly Al Hernandez Jack Robinson</p> <p>Myla Dutton</p> <p>Gene Carly</p>
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<p>we can have them, because it takes a while to get those reports.</p> <ul style="list-style-type: none"> <li>• It won't take as long as last year. It won't take months, maybe 90 days</li> <li>• That's why we're sending numbers to Chelsea. She'll tabulate those for the Continuum.</li> <li>• The wording has changed to "did you ever serve in the military" from "are you a veteran?"</li> <li>• If we can even identify 30 or 40 veterans we could get some housing vouchers.</li> </ul>	<p>Lloyd Pendleton</p> <p>Myla Dutton</p> <p>Al Hernandez</p>
<p><b>Committee Reports</b></p> <ul style="list-style-type: none"> <li>• HOME <ul style="list-style-type: none"> <li>○ Doing well, nothing to report</li> </ul> </li> <li>• REAP <ul style="list-style-type: none"> <li>○ Donor contributed to start a program where felons can start their own business <ul style="list-style-type: none"> <li>• House donated and helping client get contractor's license will split profit with the donor.</li> <li>• Working on several contractual projects hope to report on at next meeting.</li> </ul> </li> <li>○ Have funding for but haven't been able to find apartments for 5 units. Want to apply to HUD to change the rules so it can be shared housing, because can rent 2-3 bedroom home and put people in it as opposed to singles only.</li> <li>○ Have 70,000+ students using all the 1-bedroom housing so it's incredibly difficult to find. <ul style="list-style-type: none"> <li>• Rev. Green does refer people to Gene.</li> <li>• There's actually less damage to felon units than students.</li> </ul> </li> </ul> </li> <li>• Discharge Planning <ul style="list-style-type: none"> <li>○ Nothing to report</li> <li>○ Do released inmates need to have a parole officer verify they have housing for 1 year upon their release from prison?</li> <li>○ They don't need to have housing for 1 year. Parole officer does go to address to make sure it's a real address.</li> <li>○ We used to have a problem with inmates being dropped off at 5 or 6 at night when no services were being provided.</li> <li>○ I need to follow up on that to find out when inmates being dropped off.</li> <li>○ Lee Hill, Educational Coordinator at County Jail, goes</li> </ul> </li> </ul>	<p>Gene Carly</p> <p>Rev. Green</p> <p>Brian Butler</p> <p>Victor Sorensen</p> <p>Lloyd Pendleton</p> <p>Brian Butler</p> <p>Rev. Green</p> <p>Jack Robinson</p>



<p>over community resources before inmates exit. All service providers do presentation once a month at jail, DWS, Community Action, Food and Care, etc. so people know what services are provided.</p> <ul style="list-style-type: none"> <li>○ I get a letter once a week from an inmate requesting services.</li> <li>○ Teaching a class or giving out a manual doesn't disseminate the information in the right way. Poverty-culture mentality doesn't know how to use the information. Information is being disseminated from the middle-class achievement-oriented. The relationship is what's really going to work and meet their needs, because you (Rev. Green) can get real information.</li> <li>○ We're sensitive to those issues. We have a one-sheet info sheet with resources and maps and contact info. The unfortunate part is that only those who volunteer to attend the class receive the information.</li> <li>○ We talk about resources at their level and about having a plan.</li> <li>○ Need to sit down with them and walk through their plan with them.</li> <li>○ We talk about self-perspectives and frenapies. It's not just agency information. We also talk about life skills, and it's very well-received. Our Utah County correctional facility has completed more GEDs than another facility.</li> </ul> <ul style="list-style-type: none"> <li>● Community Relations <ul style="list-style-type: none"> <li>○ Lisa Schumacher- haven't met, working on brochure, will report on in Feb</li> </ul> </li> </ul> <p>Other- Ending Chronic Homelessness Committee</p> <ul style="list-style-type: none"> <li>➔ Staff person used to be at Mountainland Association of Governments. Bill follow up with Commissioner. Larry can call a meeting</li> <li>➔ Chelsea add Shelter Committee to list that reports at Continuum meetings</li> </ul>	<p>Victor Sorensen</p> <p>Lloyd Pendleton</p> <p>Brian Butler</p> <p>Jack Robinson</p> <p>Lloyd Pendleton</p> <p>Jack Robinson</p> <p>Lisa Schumacher</p> <p>Myla Dutton</p>
<p><b>State business- grant for systemic change in homeless delivery system and Women's Prisoners Initiative</b></p> <ul style="list-style-type: none"> <li>● Received \$50,000 grant to make systemic changes in homeless delivery system for families <ul style="list-style-type: none"> <li>○ Contracted with Matthew Dougherty at the Corporation for Public Housing to design an ongoing training and certification for property managers and case managers.</li> <li>○ We've drafted a survey to ask what kinds of training want and how often. We're testing the survey.</li> </ul> </li> </ul>	<p>Lloyd Pendleton</p>





<b>Food and Care Coalition's new facility-</b> tour immediately following this meeting	Jack Robinson
<b>Adjourn</b>	

**Next meeting: February 8, 2010 at 9:30 AM  
United Way of Utah County (148 N. 100 W. in Provo)**