



Mountainland Continuum of Care Minutes

February 8, 2010 at 9:30

United Way of Utah County- 148 N. 100 W., Provo

Members present:

- Commissioner Larry Ellertson- Utah County Commissioner
- Myla Dutton- Community Action
- Lisa Schumacher- Wasatch Mental Health
- Brian Butler- Wasatch Mental Health
- Gordon Bruin- Utah County Division of Substance Abuse
- Lee Hill- Utah County Correctional Facility
- Sandra Curcio- Central Utah Center for Independent Living
- Rev. Richard Green- REAP
- Darrell Noble- House of Hope
- Kena Matthews- Habitat for Humanity of Utah County
- Dan Gonzalez- Provo City Redevelopment Agency
- Charlene Mackay- City of Orem
- Doug Carlson- Provo Housing Authority
- Jason Rucker- Utah Division of Rehabilitation Services/ Vocational Rehabilitation
- Mark Keller- Utah State Hospital
- John Reed- Social Security Administration
- Matt Mace- U.S. Census Bureau
- Lynell Smith- Housing Authority of Utah County
- Jack Robinson- Food and Care Coalition
- Edin Dreher- Easter Seal SC Senior Employment Program
- Kelly Palmer- Bank of American Fork (via phone)
- Angela Waghorne- Papilion House (via phone)
- Jane Patten- Peace House (via phone)

Recorder: Chelsea Ruiz- United Way of Utah County

Welcome and introductions	Commissioner Larry Ellertson
Minutes <ul style="list-style-type: none"> • Review and approval of last meeting's minutes 	Motion made by Myla Dutton; seconded by Lisa Schumacher; motion carried.



<p>Social Security Q&A</p> <ul style="list-style-type: none"> • Do you need a login to access certain information, and if so, how do you get that? • Yes, for some, but not for all. • John number if you have further questions: (866) 366-9808 x17623 	<p>Rev. Green John Reed</p>
<p>Homeless Prevention and Rapid Re-Housing Program (HPRP) Update</p> <ul style="list-style-type: none"> • Community Action HPRP spending report <ul style="list-style-type: none"> ○ Not broken out by state and city ○ Began seeing cases in November ○ Homeless prevention is eviction, rapid re-housing is getting people into new housing. The other number is how many people we helped during the same period using funds from other sources. It's great to have those resources • Food and Care Coalition HPRP spending report <ul style="list-style-type: none"> ○ During October had a major move during allocations of funds. Started spending a little later. ○ Assisting 3 persons with rental and deposits and 3 pending ○ Many chronically homeless persons are difficult to be eligible. (No employment or other problems.) ○ Challenge we're facing is HMIS. HMIS screens out people for eligibility. ○ Agency wants to qualify more people, but HMIS won't let them take as many people as they want. Certain factors will disqualify clients. ○ Finding affordable housing and employment are two other major challenges we're facing. Clients have to be able to pay for their rent on their own after 2 or 3 months. ○ Client has to be willing to work with the agency to keep employment and be able to pay for housing ○ HMIS is no longer taking calls. Have to send an email and wait for them to get around to you. ○ Documentation is very intensive. Part of it is because these are stimulus dollars. New documentation is required often. ○ Our main issue is eligibility criteria and how HMIS scores it. ○ In the past 8 months we've helped 30 families with rental assistance. None of the HPRP clients would have qualified ○ HPRP requires that you use other funding before you use HPRP ○ You have funds to help additional clients? ○ Yes. ○ We don't trust the system. During the intake process, if we indicate "no" on something, it seems to weigh against the applicant. ○ Who owns the HMIS system? Who runs it? ○ State funded and administered. ○ I'm taking notes of our concerns and questions and will take 	<p>Myla Dutton</p> <p>Jack Robinson</p> <p>Myla Dutton</p> <p>Jack Robinson Myla Dutton</p> <p>Victor Sorensen Jack Robinson</p> <p>Larry Ellertson Myla Dutton Larry Ellertson</p>



<p>clue. They don't know what county they live in. In the discharge interview I hand out the information and I ask them, tomorrow when you leave who's going to pick you up? I appreciate the 15 county agencies that come in to do presentations on the services available.</p> <ul style="list-style-type: none"> • I'd like to complement you, because the Utah County Jail has the highest rate of GED completion in the state. You do a great job out there. • You can call the 1-800 number and set up an appointment to file for disability. If you know someone is going to be getting out, you can call and set up an appointment. • An obstacle is that in order to get any services you need a social security card and a state-issued ID. Police department purposefully lose them. When they're arrested, their ID disappears. Somehow we've got to make the police departments aware of this problem. During the process of getting to jail, their personal documentation disappears. • Rev. Green, will you get with me after. • There are still SS navigators trained through DWS. DWS is evolving into a new organization where it's harder to get in touch with a navigator. • The 536 preliminary homeless count will drop, because it includes numbers over several days. We won't be able to include those numbers, but neither will Salt Lake. We're anticipating some housing vouchers for homeless veterans in our area. We have the potential for our community's ability to draw down state dollars because it's a truer picture. • We all knew the count was higher, we're just glad to have a better picture. And the summer count will even get us a better count. • We're still waiting on DWS, several food pantries, and Housing Authorities so number will change a little. • We'll get a chart for the March meeting with a breakdown of all the numbers and where they came from and what the Point In Time Count is versus the numbers for the week. • DWS just directs people to a computer without helping them. • Let's get a remote terminal in the jail. Sounds like we need to talk with DWS. • None of the inmates know how to use a computer. I tell them to write a resume and have their grandkids type it up. They were never taught how to use them in school. • We're grateful for all who have participated in the Point In Time Count. It probably hasn't been the most fun, but it has been needed. 	<p>Jack Robinson</p> <p>John Reed</p> <p>Rev. Green</p> <p>Larry Ellertson ??</p> <p>Myla Dutton</p> <p>Victor Sorensen</p> <p>Chelsea Ruiz</p> <p>Myla Dutton</p> <p>Rev. Green Larry Ellertson</p> <p>Lee Hill</p> <p>Larry Ellertson</p>
<p>Veterans Supportive Services Day & HUD-VASH Grant Application (U.S. Dept of Housing and Urban Development- U.S. Dept of Veterans</p>	<p>Lance Fromm</p>



Affairs Supportive Housing)

- <http://www1.va.gov/homeless/>
- The PIT Count in my world is everything. Getting these counts has far-reaching effects for the veterans in this area.
- We don't have the HUD-VASH program here in Utah County.
- It's a section 8 voucher for vets. We haven't had it before because we haven't had the numbers.
- We had 12 last year in all 3 counties.
- Our Veterans Supportive Services Day at the Food and Care wasn't well-attended, but it set the ball in motion. If anyone knows a veteran, send them to FCC, we had goodies for them.
- Grateful to Jack, Brent, Nancy, for letting us use FCC. Next year we want to hold it at FCC again.
- We have supplies for homeless veterans. Send them to us. Individual must be a documented vet. We'll assume if you sent them to us that they're a vet.
- If 1/3 of the homeless population is vets, we have many more vets yet to be counted.
- There's more resiliency, the veteran population is not asking for help
- Because of the generosity of our community, people have vets staying with them.
- In Salt Lake County there's an entitlement attitude. They're used to getting good services. That hasn't been the case down here. And unless vets are willing to travel up to Salt Lake, they won't know those services exist.
- Has there been a lot of migration from Utah County to Salt Lake? Do they know how many have come up?
- There are van pools coming up from other parts of the state. There's a wealth of resources. We need to get people connected. The Orem Clinic is an extension of the VA up in Salt Lake. The Orem Clinic has moved from the hospital to the west side of the freeway.
- Is there a process by which we can find and inform veterans?
- That's exactly what we need to do.
- It's impossible for me to know about all the thousands of services to inmates who don't really care. At least I can mention it, but whether they get over there or not, I can't determine. Refer veterans to Jack.
- We're getting more staff and resources up in Salt Lake. We're getting more funding for housing for vets. Funds for Grants Per Diem Program to build a facility where Federal Government will match your percent. I've included a handout with more information.

Jack Robinson

Victor Sorensen

Lance Fromm

Myla Dutton

Lance Fromm

Larry Ellertson

Lance Fromm

Larry Ellertson

Lance Fromm

Lee Hill

Lance Fromm



<ul style="list-style-type: none"> • There's a Grant Per Diem Only which is a \$30/day/bed amount. If we could get some of those beds down here, that'd be great. It's very competitive and difficult to get that money. • Especially the Provo and Utah County Housing Authorities or Food and Care could use for transitional housing. • Could 2-1-1 develop a questionnaire or script for inmates getting out of jail? Have you served in the military, do you have a place to stay, etc. If you give someone a bunch of information it's hard to start. If they can talk to someone who can help them through the process and maybe call back to help walk them through the process. • I give them 2-1-1 cards and United Way does presentations, but I can't make them call. • Maybe by guiding and directing them 	<p>Kena Matthews</p> <p>Lee Hill</p> <p>Kena Matthews</p>
<p>2010 Census</p> <ul style="list-style-type: none"> • Office located near 24-Hour Fitness. Need to count everyone from Point of the Mountain to the southern border. One of our most difficult populations to count is the homeless. • Helped with the PIT Count up in Salt Lake last year to help identify locations. • Census is divided into 2 types of enumeration: housing units and group quarters. Group quarters house 10+ people that provide services, and that's how we count the homeless. • We're trying to figure out how we're going to count those people. Domestic violence (DV) shelters are counted differently. We work through the local DV shelters to just get a count. We just need age, date, and race in order to be able to count them. • The enumeration of group quarters starts after April 1 and goes for a few weeks. • The enumeration of the homeless is March 29-31. We work through emergency and transitional housing. • We have 5 agencies that provide housing and we'll work through them. • Soup kitchens = Food and Care • Third night is where we go to Targeted Non Sheltered Outdoor Locations. We received your list. Thanks. We visit those from midnight to 7 PM. • We'd like to put fliers in their food boxes to ensure people are counting doubled-up people • The form asks if there's anyone you didn't include/count in the form. • We really want the number of habitants all year. Most of the information we're going to get is information by proxy. • The Point in Time Count identified homeless • We have crew leaders that are meeting with agencies who will be calling agencies to find out how to count those people. • I also have job brochures for Census Bureau. We can't employ 	<p>Matthew Mace- Local Census Officer for the area</p> <p>Myla Dutton Matthew Mace</p>



<p>anyone with a felony.</p> <ul style="list-style-type: none"> • Issue with the felon situation is because of a technical violation. • To apply you have to schedule an interview to take a skills test. We hire based on test score only. There's also a background check. We request a minimum of 20 hours a week for 6-10 weeks. • Can we have 5,000 fliers to put in our food boxes to remind people of the importance of the Census? • We might have extra fliers that we're giving out to encourage people to participate in the Census • We also have fliers to post • We also have a lot of Census fraud. Every Census worker has a badge and Census badge. They will only ask Census questions. Don't give out SS#, bank account, etc. All personal information is archived for 72 years. Nothing is released to ANY other agency, not IRS, not immigration, no one. • Funding is based on numbers. We missed out on a lot of funding from the last Census as well as a representative in the House 	<p>Victor Sorensen Matthew Mace</p> <p>Rev. Green</p> <p>Matthew Mace</p> <p>Myla Dutton</p> <p>Charlene MacKay</p>
<p>Greyhound bus tickets</p> <ul style="list-style-type: none"> • Greyhound Bus Station is up and running again • Conoco Station at 900 W. is selling tickets • We're concerned about it, is anyone else doing providing those? • We rarely do it. • What about Traveler's Aid in Salt Lake, do they have anything? 	<p>Victor Sorensen</p> <p>Myla and Jack Lisa Schumacher</p>
<p>Committee Reports</p> <ul style="list-style-type: none"> • REAP <ul style="list-style-type: none"> a. I can't get past the felony barrier. I've found apartments and funding I can't spend, but people just don't want to rent to felons. b. We have less damage in our REAP apartments than in the general population c. Try putting an article in the paper • Discharge Planning • Community Relations • Overflow Shelter Committee <ul style="list-style-type: none"> a. Give feedback on survey • HOME • Other 	<p>Rev. Green</p> <p>Kena Matthews Myla Dutton</p>
<p>Adjourn</p> <p>→ As we think about this overall process if you have any thoughts on how or what is needed to improve this process, get those to Chelsea and we'll discuss it next time.</p>	<p>Larry Ellertson</p>

Next meeting: March 8, 2010 at 9:30

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